

Successful Models for Providing Unbundled Legal Services in Today's Marketplace

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Unbundled legal services are now being offered in virtually every state and every community. This chapter provides a broad overview of the many innovative and successful models in operation as of early 2017. The intent is not to provide an exhaustive directory, but to present a wide range of options for you to consider as you think about what model or models might work for your own practice and to accelerate your entry into this exciting field.

We have organized the chapter using the following categories:

1. Individual and small law firms that offer unbundled legal services along with full service legal representation;
2. Private firms that offer unbundling legal services as a stand-alone service option;
3. Nonprofit organizations that offer unbundled legal services;
4. Court programs; and
5. Bar association programs.

We do not endorse the use of any of the providers listed, nor do we warrant the quality of their work, motives, or consumer-friendliness. We have relied heavily on the listing by the American Bar Association (ABA) Committee on the Delivery of Legal Services, for which we express major gratitude,¹ as well as each organization's website and descriptions in their own words of what they do.

Unbundling as a Start in Family Law

"I finished law school and grad school in 2008, just as the economy tanked. I had difficulty finding a job, and ended up moving in with my sister in Tampa, Florida. To fill my resume—and my time—I began volunteering at Bay Area Legal Services, where, among other things, I helped indigent individuals fill out Florida Supreme Court approved family law forms.

"I will forever be grateful to Bay Area Legal Services for helping me land my first professional job, and I still volunteer there to help people who cannot pay. But for those who can pay, Bay Area Legal Services has been a model and an inspiration for offering an unbundled legal service: helping clients who do not want a full-service lawyer fill out Supreme Court family law forms."

Adam Cordover, Family Lawyer in Tampa, Florida, personal communication with authors.

INDIVIDUALS/SMALL LAW FIRMS THAT OFFER UNBUNDLED SERVICES

Law Office of Virginia Sudbury

Virginia Sudbury
3440 S 1300 E
Salt Lake City, UT 84106
(801) 831-9623
www.lovs.biz

The Law Office of Virginia Sudbury (LOVS) provides "unbundled" (limited scope) family law legal services to the middle class. This approach leads directly to empowerment of clients, lowered costs, and coordinated solutions with existing services. LOVS, one of the first law firms in the Salt Lake City area to actively offer unbundled services, provides an innovative fee scale allowing clients to choose the services needed and "construct" their case strategy, depending upon their legal needs and their budget. LOVS follows standard, easily replicated intake and assessment protocols and forms to ensure that each client receives services distinctly tailored to his or her needs.

Ousky Law Office

Ron Ousky
3300 Edinborough Way, Suite 550
Edina, MN 55435
(952) 806-9787
www.ousky.com

Ron describes the launch of this unbundled service as follows:

After watching families go through divorce during the past 33 years, I think that families need an independent advisor; someone who can help them choose their options without being connected to any of the choices that the family makes. The problem is that no such person exists, at least not in our community. So, I have decided to make it exist.

As of this month, I am going to provide independent advice as a Divorce Advisor. I will be independent because I will not be hired as their attorney or mediator; I am just there to help the couple decide how to proceed and, if necessary, to help them choose professionals and to advise them through each step of the process.

My hope is that this new Divorce Advisor process will be the most effective on both ends of the spectrum. At the beginning of the process, we will work to define their most important goals so that they can choose a process that allows them to achieve the most success. At the end we will make sure their final agreements are designed to help them achieve those goals and we will guide them in locating post-divorce “after-care” assistance.

A Divorce Advisor Planning Session is a meeting designed to help you and your spouse determine the most effective way to resolve your issues. In addition, during the Planning Session, we will go beyond the conflict and look to ways to improve your future by providing tools to help improve your skills in areas of parenting, communication, and finances. At the end of this Planning Session you and your spouse will have the following:

- A clear outline of options recommended;
- A general estimate of the costs and time frame for emerging through your divorce;
- Recommendations for professionals who can best help you achieve your goals and a step-by-step guide in how to engage those professionals; and
- An outline of specific tools and resources in your community that can help you improve on life skills to assist you in building a better future, including tools for better parenting, communication, financial management, and career development.

The Family Law Coach

Joel Miller
1 (888) 670-9661
Toronto, Ontario
<http://thefamilylawcoach.com/>

Joel Miller has invented the family law coach model based on fixed fee and an absolute money back guarantee.

Here is what he says about his services:

Legal Coach Service

Get assistance and coaching from an experienced family law lawyer to help you prepare, organize, and present your case as effectively and persuasively as possible. Get the strategic advice and practical tips that help you be

effective in family court. Legal Coaching empowers you to represent yourself with greater confidence and success. Just because you don't have a lawyer doesn't mean you can't achieve the best results available for your facts.

With Legal Coaching you'll get:

- Legal advice
- Review and comment on documents filed in court
- Assistance in revising or drafting documents for court
- Suggestions about how to organize written or spoken presentations
- Strategic analysis to deal with the strengths and weaknesses of your case and the case you have to meet
- Support in handling yourself in court
- Guidance through the family court system

For more info about what Legal Coaching is and the benefits to you, check our [What's Legal Coaching?](#) page.

With two packages available (Basic or Enhanced) you choose the time you want to buy. You'll receive quality service while staying in control of your case and costs.

Here is how Joel Miller describes his money back guarantee:

The Family Law Coach Guarantee

30 Day, Hassle Free, Money Back Guarantee.

Real lawyers. Real service. Real guarantee.

We're so sure that you'll be satisfied with the service that you get with The Family Law Coach that we're putting our money where our mouth is.

"I want to be sure that every self-rep using a lawyer through The Family Law Coach is fully satisfied with the service they get. That's why The Family Law Coach offers a no-fuss, money back guarantee. We're offering affordable support to help self-reps and we stand behind the quality of those services."

—Joel Miller, Founder of The Family Law Coach

Here's how it works—if you're not satisfied with the service you get from any lawyer through The Family Law Coach, send us an email within 30 days of receiving the service. We'll send you up to 100% of your money back, depending upon the service you used (details below). No fuss. You decide whether you received quality support. And if you're not satisfied, we're not satisfied.

You may not trust lawyers, but we trust you.

We believe so strongly in the quality of our experienced family law lawyers that we're giving you the power to decide if it was worth your money. If you do decide to request a refund, we'd appreciate you telling us why you weren't satisfied. You don't have to, but it would help us make the service better for other self-reps.

NOTE: We guarantee that you will receive quality service and accurate advice. We don't guarantee that the advice you receive will get you the result that you want, or that you'll like the information that we share.

If you have any questions about our guarantee or would like to give us feedback on the service you received, please contact us.

Check out the guarantee for each service below. For each guarantee, we aim for a balance to ensure your satisfaction and ensure that our experienced family law lawyers are treated fairly.

Burke Family Law and Mediation

Brian H. Burke
1114 State Street
Santa Barbara, CA 93101
(805) 965-2888
www.burkefamilylaw.com

For the last 20 years the "Roadmap Consultation" has been available in Santa Barbara to over 2,000 clients. It's a three-hour, stand-alone service that enables you to: (1) determine where you and your case stand, (2) decide where you want to be in the future, (3) learn about the ways (your options) to get to where you want to go, and (4) create a plan or map for getting from where you are to where you want to be in the future.

The two most important aspects of this service are:

- The consultation will not cause you to become caught in the web of the law, courts, and lawyers. You deal with a Teflon™ Lawyer. You can't get stuck to a Teflon™ Lawyer, and you get what you need to ensure that you won't fall into the web of the legal system by accident.
- The cost of the service is affordable. It's \$360 for three hours where the marital estate is worth \$500,000 or less.

I talk to everyone who calls about the service before scheduling an appointment. We'll make sure you have enough information to decide if the consultation would be right for you and if now is the best time to do it. We can end the conversation by scheduling an appointment or you can call back when and if you decide the timing is right.

Retsinas Collaborative Law Center

Nancy Retsinas
752 Officers Row
Vancouver, WA 98661
(360) 816-2246
nancy@retsinaslaw.com

Legal services don't have to be an all-or-nothing proposition. Nancy takes a client-centered approach to legal services—tailoring services, fee structures, and payments to the individual client and specific legal matter—and offers limited scope services as an alternative to full service representation. Not everyone wants full service representation, where the lawyer is responsible for managing a legal matter from start to finish. Sometimes you need just a little guidance.

A la carte services break tasks into smaller segments, allowing you to pay for only the services you need. Tasks are broken down into pieces with clear goals, and the client remains in charge of who performs which tasks, allowing you to:

- Choose only the services you need
- Benefit from fixed and affordable fees
- Access high-quality services tailored to your needs
- Purchase services by the task rather than by the hour
- Maintain the flexibility to manage the parts of your case that don't require legal expertise
- Exercise more control over the relationship between you and your lawyer

What's on the Menu?

Nancy enjoys partnering with clients who are committed to staying out of court and working cooperatively with their partner/spouse to achieve resolution. Nancy provides out-of-court services only.

- Collaborative family lawyering
- Gateway consultation services
- Process options consultation
- Legal framework consultation
- Conflict and communications coaching
- Interest-based negotiating consultation
- Legal guidance and opinions consultation
- Headway documents services
- Agreements and contract drafting

- Document preparation and processing
- Simple real estate status document preparation and processing
- Simple estate planning document preparation

What's off the Menu?

Nancy will not perform certain services or responsibilities that would ordinarily be undertaken in a full service legal services relationship. For example, Nancy will not:

- Litigate disputes
- File motions or attend contested hearings
- Prepare or process emergency motions or request ex parte emergency orders
- Conduct compulsory discovery to collect documents and information for use in contested court matters

The best way to find out if this approach is best for you is to call and schedule a consultation with Nancy. Limited scope services is not the right approach for every case or client, and Nancy will help you evaluate all your process options to help you find the right fit for your unique situation.

Genesis Law Firm, PLLC

2918 Colby Avenue #211
Everett, WA 98201
Toll free: (866) 631-0028
Local: (425) 212-1789
www.genesislawfirm.com

Can you help with parts of my case rather than representing me fully? Yes, oftentimes we represent clients on an “unbundled” basis rather than representing them in all aspects of their case. For example, a client might ask us to limit our representation to the review of an opposing party’s settlement offer, the drafting of a difficult document, or the preparation of written materials for a motion. We have a few rules for these types of unbundled services. First, we will not appear in court (orally argue a matter in the courtroom) if we have not prepared the written materials for the court appearance. Second, we will not appear at trial (represent a client in person at trial) if we have not prepared the case for trial. Third, we reserve the right to refuse a request for unbundled legal work if we believe the unbundled services would jeopardize the client’s case.

Lorna L. Bigsby, PLLC

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Everett, WA 98201
(425) 259-4131
lorna@lbigsbylaw.com

What we now refer to as “unbundled services” also has a more formal name: limited legal services representation. Another suitable description might be legal services “a la carte.” Just as this suggests, a lawyer may be engaged to provide a specific and limited kind of help, such as the drafting or review of a proposed agreement, behind the scenes “coaching” for a hearing or mediation, or other limited services consistent with a client’s defined needs and budget. With unbundling, client and attorney can define and limit both services and cost in advance in a way that satisfies the needs of both.

Gevurtz Menashe

115 NW First Ave, Suite 400
Portland, OR 97209
(503) 227-1515
500 Broadway Street, Suite 400
Vancouver, WA 98660
(360) 823-0410

Gevurtz Menashe is proud to offer unbundled legal services. Unbundled legal services is a method of addressing a client’s legal needs where we and the client agree to limit the scope of our attorney involvement to specific tasks, specific methods, or certain issues. The client will be responsible for doing everything else. This method allows individuals who do not desire traditional attorney representation to access (and pay for) a defined scope of the work.

Benefits of Using Unbundled Legal Services

Something of value is at risk in any legal dispute. The stakes can be high. It is possible to make mistakes that can be costly to repair. Individuals who try to handle the complexities of their own divorce, without the help of a lawyer, run the risk of overlooking factors that a lawyer would find significant. On the other hand, some people prefer unbundled legal services, either due to the financial cost, or because they prefer to manage the case themselves.

“Unbundled legal services” is a way for you as the client to tailor your investment in a lawyer according to your own resources and your sense of what the situation requires. You and your lawyer will both want to carefully

define your respective responsibilities, so that the expectations are set up front, and in the end, everything gets done well.

Unbundled Legal Services versus Traditional Attorney Representation

Traditional attorney representation in a divorce action, for example, includes communicating with the client, advising the client as to legal rights and responsibilities, preparing appropriate pleadings, engaging in adequate discovery, communicating with the opposing party (or counsel), analyzing facts as the facts become known, negotiating on the client's behalf, and appearing and advocating in court for the client. For a continuous period of time, perhaps longer than a year, your lawyer is authorized to speak and act for you in your legal action.

When a prospective client meets with an attorney for an initial consultation, provides information, receives legal advice, and decides not to return to hire the attorney to represent them but instead to represent himself or herself thereafter, that consultation is an example of an unbundled legal service. Other examples of "unbundling" include hiring the attorney for further advice from time to time; hiring the attorney to do specific legal research and provide them with the results; hiring the attorney to review pleadings or to help draft pleadings; hiring the attorney to review a proposed settlement; or hiring the attorney to provide full representation on one of several issues but not any of the others.

PRIVATE FIRMS OFFERING STAND-ALONE UNBUNDLED SERVICES

LegalGrind Coffee & CounselSM

2640 Lincoln Boulevard
Santa Monica, CA 90405
(310) 452-8160
www.legalgrind.com

It all started with a dream and latte. And it's become the best place to get legal advice and attorney referrals in Southern California. Since inception in 1996, LegalGrind's Coffee & CounselSM has continually provided clients with access to the best legal advice and representation available, all in an informal, stress-free setting with a low cost for the initial consultation of only \$45 for 20 minutes (\$35 for seniors over 65 and students). We meet you where you are most comfortable—an in-person meeting at an attorney's office, a conversation at the local coffee house, or if you are disabled or incapacitated in

any way, at your location. That's just part of attorney and founder Jeffrey J. Hughes's plan to change the way that you access the law.

Document Processing

Our attorneys and paralegals help consumers represent themselves (pro se) in uncontested legal matters by preparing the necessary legal documents at their direction and to court standards. When you need a little extra help or guidance, you can work with our attorneys to ensure that everything is done right, and you have the comfort in knowing that if your needs change, we have the resources to help.

The Manely Firm P.C.'s Justice Café

92 Peachtree Street
Atlanta, GA 30303
(678) 791-0734
www.justicecafe.com

Quality legal representation and assistance should not simply be a privilege for the few who are well-off enough to afford it. Legal representation should be a right for all the people of the United States. This is why the Manely Law Firm, P.C. created The Justice Café. In this revolutionary model of legal services, low-cost legal services are available to anyone who may need it for the price of \$75 an hour, with up to 10 hours of service with a one-time processing fee of \$25. With three locations in the state of Georgia, anyone can now have access to a cheap, yet skilled attorney.

We call our system The Justice Café because we are serving justice a la carte. You will get assistance from licensed attorneys who provide you with affordable counsel and representation to move forward confidently in your case. We are available to help with all kinds of legal matters, including family law, criminal defense, juvenile crimes, drafting wills or trusts, and landlord/tenant law.

Beckman Law Offices "Free Wills over the Web"

David Beckman
314 North Fourth Street
Burlington, IA 52601
(319) 754-8404
www.iowalaw.com

Everyone should have a will. Working toward that goal, David Beckman has provided free simple wills to Iowa residents since 2000. If you are an Iowa resident, this service is available to you.

1. Access and complete the will form on our website.
2. Contact our office for an appointment.
3. Come into the office to sign the will.

There is no fee for this service and you will not be pressured to purchase other services we provide, such as estate planning, income tax preparation, or durable powers of attorney.

A medical power of attorney is a legal document that gives direction to doctors and medical personnel if you are ever incapacitated and unable to make medical decisions for yourself. In a living will, you name an agent and authorize them to make decisions on your behalf.

Beckman Law Offices will provide Iowa residents a living will at no charge.

1. Complete the form on our website.
2. Contact our office to schedule an appointment;
3. At your appointment, our office personnel will notarize your signature.

There is no charge for this service. You will not be pressured to purchase any other legal services we provide.

Maine Legal Services

Pine Tree Legal Assistance
88 Federal Street
PO Box 547
Portland, ME 04112
(207) 774-8211
www.ptla.org

The Maine Legal Services websites, developed by Hugh Calkins and Kathleen Caldwell, receive over a million visitors a year. These websites, including www.ptla.org, www.HelpMELaw.org, www.mejp.org, www.vlp.org, and www.mainelse.org, provide accessible legal information for the benefit of people of low and moderate incomes. For example, www.HelpMELaw.org supplies easily readable information regarding court procedure for pro se litigants and offers interactive legal templates, simplifying the process of filing pleadings. Litigants answer questions phrased in plain language and their answers are pasted into the appropriate section of the pleading. After the pleading is completed, the pro se litigant will then be given directions on how to file it. These sites utilize open source technologies, such as the HelpMELaw search engine. Maine Legal Services encourages other legal service providers to employ these technologies across the country.

Pine Tree Legal Assistance is a statewide, nonprofit organization committed to providing high-quality, free, civil legal assistance to low-income people in Maine. Our mission is to ensure that state and federal laws affecting poor people are enforced while also addressing the systemic barriers to justice that low-income Mainers face. We are committed to ensuring that all Mainers have access to justice.

Initiatives

We prioritize cases that help individuals and families meet basic human needs, including access to housing, food, income, safety, education, and well-being. We also have several innovative projects that focus on specific legal issues or specific populations to further this goal, including the Native American Unit, Kids Legal, Fair Housing, Fair Employment, and Foreclosure Prevention.

Services

Our services range from simple advice and brief service to negotiations and full representation in the most serious cases. To supplement our limited staff capacity, we also provide user-friendly explanations of the law and self-help tools, provide outreach and community education, and work with entities that serve low-income people, including social service providers, members of the private bar, and the courts.

The Virtual Courthouse

2527 Lyon Drive
Annapolis, MD 21403
(410) 263-6163
www.VirtualCourthouse.com

The Virtual Courthouse (VCH) is an Internet-based service that enables parties to submit disputes in digital form for resolution by a neutral party of its alternative dispute resolution (ADR) services. These ADR services include arbitration, mediation, neutral case evaluation, or a settlement conference by members of a panel of neutrals. VCH provides an independent forum by enabling parties to select qualified neutrals, submit digitized materials, schedule an ADR event, and track other activities throughout the effort to resolve the matter. Critical to the design of this service is its neutrality; VCH impartially facilitates neutral selection by providing structured communication among parties via a controlled and secure message

service. VCH streamlines every step in the process and minimizes the need and cost of unnecessary face-to-face meetings, mailing, and copying. VCH enables a party to obtain a fair, impartial, and expeditious dispute resolution for as little as \$300, expanding access to dispute resolution to those who would face higher costs by using the courts or other dispute resolution mechanisms.

Virtual Courthouse is a web-based combination of multimedia technologies and business processes, integrated with a customer-friendly user interface. Our system replicates the current process of dispute resolution in an online environment, removing the constraints of time, expense, and distance.

The People's Law Library by the Maryland Legal Assistance Network

500 East Lexington Street
Baltimore, MD 21202
(443) 451-2891
www.peoples-law.org

The People's Law Library (PLL) is a legal information and self-help website maintained by the Maryland State Law Library, a court-related agency of the Maryland judiciary, and supported by Maryland's nonprofit legal services providers, Maryland pro bono attorneys, and the legal academic community. We rely on a network of volunteers, including many attorneys from judiciary departments, bar associations, law school legal clinics, and Maryland Legal Services Corporation grantee organizations. The Maryland State Law Library manages content development.

This award-winning website has provided information for self-represented litigants for over a decade. The purpose of the People's Law Library is to provide self-represented litigants in Maryland state courts information about the law, including summaries of the law, links to primary and secondary legal sources, and referrals for legal services. The site gives the highest priority to selecting for content development topics that closely relate to civil case types most frequently handled in Maryland state courts by self-represented parties. We provide information on Maryland and federal law affecting Marylanders and their families in a number of topics, including housing, family law, domestic violence, consumer law, and state and federal benefit programs. There is also a directory of legal service organizations and links to websites of legal providers that may be able to assist you in resolving your matter. In addition, site staff maintains a calendar of events for the general public who need legal information.

MDFamilyLawyer.com

Richard Granat
Granat Legal Services, P.C.
9148 Reisterstown Road, Suite 43
Owings Mills, MD 21117
(301) 760-7961
www.mdfamilylawyer.com

MDFamilyLawyer.com is Maryland's first divorce law firm helping clients represent themselves in uncontested divorce and other family law matters. We provide all of your divorce papers and divorce forms with detailed instructions on how to do it yourself.

If you are looking for automated forms only, try our affiliated site at www.mddivorceonline.com. The forms on this affiliated site do not come with legal advice, but are even less in cost. Our automated technology makes these forms very easy to use.

In 1998, I wrote the first book on how to do your own Maryland divorce, and I have helped thousands of Maryland residents save on legal fees by enabling them to represent themselves in a "no-fault" or "uncontested" divorce.

One of my passions as a Maryland divorce lawyer is figuring out how to help people divorce peacefully and get on with their lives, without spending thousands of dollars on legal fees. If you have children, the money is better spent on your children rather than on legal fees.

Access Legal Care, PLLC

28473 Warren Rd.
Garden City, MI 48135
(855) 437-3704
www.accesslegalcare.com

Access Legal Care, established in May of 2011, is a Michigan law firm that provides affordable help for common legal needs. By using a model that includes fixed fees and other methods of reducing costs, the law firm is able to offer services that cost 40–60 percent less than the industry average. Methods of reducing costs include centralizing operations for economies of scale, leveraging technology and automating tasks, utilizing "of counsel" lawyers who have their own independent practices, relying on limited scope representation, and other approaches to streamline services. The firm focuses on the 20 percent of legal services that most lower and middle income people are likely to need, while referring out other services.

Settle Today

PO Box 342
Macatawa, MI 49434
(866) 920-0185
www.settletoday.com

Settle Today is an Internet-based dispute resolution technology that provides a secure, low-cost solution to resolving civil disputes.

With the efficiency of web-based arbitration and the expertise of professional resolution negotiation, Settle Today is a revolutionary, patent-pending online dispute resolution (ODR) process that can settle any dispute quickly and effectively . . . Unlike automated online settlement sites that rely solely on algorithms, Settle Today uses both our secure web-based application and live resolution facilitators. Through this patent-pending online alternative dispute resolution (ADR) process, our team of resolution facilitators impartially evaluates case information submitted by the participants and issues a binding decision resolving the dispute in 24 hours.

Judith L. Huddart/Ontario Collaborative Law Federation

Dranoff & Huddart
1033 Bay Street, Suite 314
Toronto, Ontario M5S 3A5
(416) 925-4500, ext. 224
www.dranoffhuddart.com
www.oclf.ca

Couples who are contemplating separation and interested in negotiating cooperatively will pay a flat fee for a two-hour consultation in which a family, financial, and legal professional will provide information about issues that their particular family may need to address in their separation.

The family professional (Sheila Brown, a Registered Social Worker and Accredited Mediator) will provide information on potential parenting and communication issues. The financial professional (Alison Anderson, a Certified Financial Planner accredited as a Financial Divorce Specialist and a Registered Retirement Consultant) will provide information about the financial implications of separation, and I (a family lawyer also trained in Collaborative Practice and Mediation) will provide information about how the law applies and the importance of negotiating durable agreements. Importantly, the couple would hear the same basic information (not advice) at the same time.

The information will be based on the experience of all three professionals. We have been working with separating families for a number of years and have often been retained to work together on collaborative files. No professional will continue on with the couple's resolution process unless retained as a neutral; hence our service is to be called "The Neutral Zone." For me as a lawyer, that means that I could only be retained as a mediator and would not be representing either party in their negotiations.

To the best of my knowledge, while a few professionals (not many lawyers) may provide some information to both spouses, currently no one is offering what we are—in Canada or in the United States. We are designing this to be a cost-effective option for couples who want to get basic information about the steps and potential issues they will face in going through a separation. They will leave with ideas about next steps and in a better position to decide what negotiation option may work best for their family—whether that is mediation, collaborative practice, or perhaps more traditional lawyer to lawyer negotiations.

NONPROFIT ORGANIZATIONS OFFERING UNBUNDLED SERVICES

Bridge to Justice

595 Canyon Blvd
Boulder, CO 80302
(303) 443-1038
www.boulderbridgetojustice.org

Bridge to Justice represents and advises individuals in both limited and full service in a wide range of domestic relations matters, including divorce and legal separation, civil protection orders, step-parent adoption, decision making, child support, maintenance (spousal support), modification of child support and parenting time orders, and other post-decree issues. Ten percent of their cases involve non-family law matters (e.g., landlord-tenant, consumer protection).

According to their website, their rates (\$95/hour for out-of-court work, \$120/hour for in-court representation or for attending a mediation) are one-half to one-third of the market rate for a Colorado attorney with comparable experience.

The Family & Children's Law Center

30 North San Pedro Rd #245
San Rafael, CA 94903

(415) 492-9230
www.faclc.org

The Family & Children's Law Center serves persons who are unable to afford a private lawyer and need assistance with family law matters including domestic violence, child support orders, custody, and divorce. The Center helps clients fill out forms and proceed pro se, provides representation in selected cases, offers forums and classes for the community, and has initiated an innovative lay advocacy program for victims of domestic violence. The Center has initiated a task force of legal service providers in the community to identify and meet unmet legal needs of low- and moderate-income persons. The Center currently serves over 250 clients per month with seven staff members and 125 active volunteers. Staff has developed guides for clients to prepare their own paperwork and inform the community of changes in the law through radio, television, and press in both English and Spanish.

Harriett Buhai Center for Family Law

3250 Wilshire Blvd, Ste. 710
Los Angeles, CA 90010
(213) 388-7515
www.hbcfl.org

A co-sponsored project of the LA County Bar Association, Black Women Lawyers, and Women Lawyers Association of Los Angeles. The decades-old Center provides family law assistance and education to low-income persons throughout Los Angeles County. The center developed and refined a unique delivery model using volunteer lawyers and paralegals. With close supervision by a small legal staff, volunteers are able to provide in-depth family law assistance in a variety of ways: instructing groups of clients with similar legal problems, intensive individual sessions so the client can leave with a strategy for representing themselves, or referral to a pro bono attorney. The assistance includes teaching persons with very little formal education and training to successfully represent themselves in court. The Center offers family law training for volunteers, which is approved for Continuing Legal Education credits. The Center has also published several items, including a volunteer manual and training video, "Assisting the Limited-Income Client in Family Law Matters," a supplement to the manual, "California Child Support Supplement," and a video, "Going to Court on Your Own for a Divorce."

Community Legal Services, Inc.

PO Box 242
Union, NH 03887
(603) 473-2002
www.nhcommunitylegal.com

Community Legal Services (CLS) is a New Hampshire nonprofit corporation with a goal of making the court system more open and affordable for everyone—not just the wealthy and the very poor. Our dream is a very reasonably priced, state-wide organization that helps legal service customers through bringing help to them at convenient locations around the state of New Hampshire. We do this through an a la carte menu approach to legal service delivery.

We meet with people and help them manage their case, understand legal documents, write legal documents, fill out forms, give tips for that upcoming court appearance, find other resources, or do research. And, *yes*, we do go to court for clients.

CLS uses “unbundled” legal services. You don’t have to retain us for your whole case—just pick out what you need us to do for you! The case is *your* case, and you’re the boss. Go into court with more confidence, with help from CLS, the better New Hampshire alternative.

Partners for Women and Justice

60 S. Fullerton Ave, #211
Montclair, NJ 07042
(973) 233-0111
www.pfwj.org

Partners is a nonprofit organization that provides free legal help in New Jersey to low-income, abused victims of domestic violence. Founded in 2002 by two attorneys who took no salaries and used donated furniture and computers for several years, Partners now has a full-time program staff of eight and numerous volunteer lawyers. Our staff is experienced, knowledgeable, and caring. We have bilingual capability.

Since its founding in 2002, Partners has helped thousands of women by offering technical and procedural advice, legal advice and counsel, pro bono and direct legal representation, and referrals. Victims call from all over the state, from outside the state, and even from outside the United States, but are mainly concentrated in northern New Jersey and in particular, Essex, Union, Hudson, and Middlesex counties. These are survivors who generally fall through the cracks in our legal system, and who are desperate for help in turning their lives around.

New York Legal Assistance Group

7 Hanover Square, 18th Floor
New York, NY 10004
(212) 613-5000
www.nylag.org

Founded in 1990, the New York Legal Assistance Group provides high-quality, free civil legal services to low-income New Yorkers who cannot afford attorneys. Our comprehensive range of services includes direct representation, case consultation, advocacy, community education, training, financial counseling, and impact litigation.

The Community Advocacy Center, Inc.

657 Fairview Ave
Ridgewood, NY 11385
(718) 760-8558
www.cacnyc.org

Although some people have yet to understand what preventive law is, we quote the words of Louis Brown (the Father of Preventive Law), taken from his book, *Lawyering Through Life: The Origin of Preventive Law* (1986):

In preventive law, we seek to prevent legal problems; we also try to identify legal opportunities and develop methods so that people become aware of benefits in time to take advantage of them.

The Community Advocacy Center's Preventive Law Program operates by implementing the following services:

- **Legal Awareness Clinics:** The Legal Awareness Clinics serve as the linchpin in the Preventive Law for the Elderly Programs. Benefits and entitlements are described, intake interviews are conducted, and applications, as well as assistance in their completion, are made available.
- **Advocacy Intake:** Staff and interns conduct intake interviews to collect information from seniors who solicit assistance using the intake interview sheet we have developed. Each case handled is discussed at weekly inter-agency staff meetings where necessary action plans for each client are formulated.

- **The Leon Von Holden Grandparent Resource Center:** The Leon Von Holden Grandparent Resource Center is a place where seniors can gather and learn about their legal rights as grandparents. It was designed to help older adults understand their rights to visitation and custody of their grandchildren.

St. Andrew Legal Clinic

807 NE Alberta Street
Portland, OR 97211
(503) 281-1500 ext. 24
www.salcgroup.org

St. Andrew Legal Clinic (SALC) is a unique public interest law firm that provides legal services to low-income families. The Clinic plays a vital role in protecting families from domestic violence by providing legal advocacy for issues of adoption, child custody and support, protection orders, guardianship, parenting time, and spousal support. The clinic has been defending Oregon's most vulnerable families since 1979 and in 36 years has helped over 55,000 Oregonians and their 75,000 children . . . Our English- and Spanish-speaking attorneys assist clients in Multnomah, Washington, Columbia, and Yamhill counties. SALC also provides low cost legal services to families in danger from domestic violence or abuse. Services include

- **Child Custody:** SALC attorneys can help secure custody agreements in the children's best interests
- **Child Support:** SALC can help ensure that families get enough support
- **Domestic Violence Intervention:** SALC offers quick response to protect parents and children from dangerous or violent circumstances
- **Divorce:** SALC helps defend the rights of families during the most emotionally and financially trying times of their lives
- **Guardianship:** SALC can make sure that legal rights of guardians are protected
- **Parenting Time:** SALC helps parents obtain reasonable visitation with their children
- **Step-Parent Adoption:** SALC can help navigate the legal steps of adoption

The Senior Lawyer Volunteer Project of Utah Legal Services

205 North 400 West
Salt Lake City, UT 84103
(801) 328-8891
www.utahlegalservices.org/public/seniors

According to the Utah State Bar website:

This project is an estate planning, pro bono legal services program for low-income Utah residents. To date, the project has utilized retired or semi-retired volunteer attorneys to provide wills, advanced medical directives, and simple estate planning services. Project clients are primarily the elderly; however, they also include persons with disabilities and persons with terminal illnesses.

The project is housed in the Salt Lake City office of Utah Legal Services. Volunteer attorneys choose their level of participation. Some volunteers come in weekly, while others accept individual cases, as they are able. Mentors, experienced in estate planning, are also welcome and can provide assistance to other volunteers. The project is run by a Utah Legal Services staff attorney who screens all clients, tracks the cases, and provides assistance when needed. Training, materials, and professional liability insurance are also provided.

Levitt & Quinn Family Law Center

1557 Beverly Boulevard
Los Angeles, CA 90026
(213) 482-1800
www.levittquinn.org

Levitt & Quinn provides a mix of free and low-cost family law legal services for poor and low-income families who are unable to obtain representation from other legal services providers or to afford private attorney representation. Levitt & Quinn attorneys provide legal representation at court hearings and trials and they provide legal advice and counsel in cases impacting the safety and well-being of children.

Levitt & Quinn's attorneys practice in key areas of family law, including adoption, child support or spousal support, custody, visitation, domestic violence, marital dissolution, paternity, and probate guardianship. Each year Levitt & Quinn receives more than 6,000 inquires, provides legal information and services to more than 1,700 families, accepts more than 800 clients for representation, and makes hundreds of court appearances on behalf of those clients. Priority is given to cases involving the safety and well-being of children.

In 1981, after severe budget cuts at federally funded legal services organizations, many local legal aid offices reduced or eliminated their family law services. Three grandmothers, Ethel Levitt, Grace Quinn, and Ziva Naumann, envisioned a means to address the enormous family law needs of low-income families and used their own money to open a storefront office in the Silver Lake neighborhood of Los Angeles. The founders' goal was to provide

family law legal services for people who had nowhere else to go. Begun as an exclusively volunteer attorney operation, Levitt & Quinn Family Law Center has grown into a professional organization with staff attorneys supported by legal assistants and experienced administration. Levitt & Quinn continues to rely upon volunteers to expand the provision of services to the low-income community.

COURT PROGRAMS

Los Angeles Superior Court's Domestic Violence Clinics

Superior Court of Los Angeles County
110 N. Grand Ave, Room 428G
Los Angeles, CA 90012
www.lasuperiorcourt.org

California law provides a means for the victims of domestic violence to seek protection through the issuance of a court restraining order. However, most victims of domestic violence require legal assistance to pursue this remedy, but cannot financially afford the cost. The Los Angeles Superior Court's Domestic Violence Clinic was initially piloted in its Southeast District in 1989 and has since been implemented in eight other districts to provide these victims with legal assistance free of charge. The program utilizes student interns and pro bono lawyers, referred by local bar associations, to assist victims in preparation for court hearings and completion of court orders following the hearings. By providing a sympathetic, though objective setting, victims of domestic violence face a less stressful experience upon their arrival at the courthouse.

The Online Self-Help Center: Judicial Council of California

California Administrative Office of the Courts
455 Golden Gate Avenue
San Francisco, CA 94102
(415) 865-4200
www.courts.ca.gov/selfhelp.htm

In 2001, the Judicial Council of California established a comprehensive court-sponsored online self-help center. The site contains over 900 pages designed to help individuals navigate the court system, learn more about state law, work smarter with their lawyer, represent themselves in some legal matters, and find low-cost legal assistance. The Online Center helps

achieve the Judicial Council's goal of ensuring meaningful access for all Californians, and is part of a broader bench-bar effort to increase the availability of legal assistance for low- and moderate-income litigants. Those who go to the Online Center have access to extensive information about court procedures, including ADR, links to lawyer referral and information service, and free and low-cost legal assistance. Materials are available for family and juvenile law, domestic violence, elder law, and landlord/tenant matters. The Judicial Council actively encourages other courts that are interested in establishing similar models of information and legal services.

Pinellas County Clerk of the Circuit Court Legal Self Help Center

324 S. Ft. Harrison Ave.
Clearwater, FL 33756
(727) 580-6435
www.pinellasclerk.org/selfhelp.htm

The Pinellas County Clerk of the Circuit Court Legal Self Help Center provides affordable legal services to the citizens of Pinellas County and assists them with filing small claims, tenant evictions, and family cases. The Self Help Center sets attorney appointments for a nominal fee of \$1 per minute with a minimum of \$15 and a maximum of \$60. Fees paid by the litigants fund the Self Help Center attorneys and no person is turned away based upon income. The Self Help Center also provides specialized software that assists in filling out forms, maintains and sells packets for civil court actions, provides notary services, and processes copy requests. The Clerk of the Court Self Help Center is a collaborative effort between the Clerk of the Circuit Court, the Sixth Judicial Circuit, the Community Law Program, and the Clearwater Bar Association and services are available at three different locations.

Hennepin County Self Help Center

Hennepin County Govt. Center
Public Service Level
300 South 6th Street
Minneapolis, MN 55487
(612) 348-9399
<http://www.mncourts.gov/Help-Topics/Self-Help-Centers.aspx>

- The self-help website contains a wealth of information, including legal glossaries in English/Spanish, English/Hmong, and English/Somali.

- **Self Help Center Workstations:** Self Help Center Workstations are available in all county courthouses except Hennepin and Ramsey. Each workstation has a computer, phone, and printer. You may visit the workstation to find legal information, print court forms, access tools to help you complete court forms, and talk with Self Help Center staff over the phone.
- **Walk-In Self Help Center Locations:** Some courts have walk-in Self Help Centers where you can receive help in person. Before visiting a walk-in location:
 - Visit Help Topics. You may be able to find the information you need without coming to a center in person.
 - Arrange for child care. The Self Help Centers do not have a play area or toys for children. You and other people using the center will need to be able to focus on legal issues without distraction.
 - Expect to spend some time on your legal issues, both on your own and at the Self Help Center. You may not be able to take care of your legal problem in one visit.

Court staff is ready to help you in whatever way they can. Their role is to provide you with information, not legal advice. They have been instructed not to answer questions if they do not know the answer and may refer you to other resources to assist you in getting the information you need.

- They can give you information on a court case, unless it is not available by law.
- They can give you general information on court rules, procedures, and practices.
- They cannot tell you what to say in court.
- They cannot tell you what a judge might do.
- They can give you court-approved forms (forms might not be available for all legal problems).
- They can explain how to fill out forms for Conciliation Court, domestic abuse, and harassment cases. Note: Some courts offer self-help services and have staff who can explain how to fill out other types of court forms. Visit the Self Help Centers Help Topics for more information.
- They can give you court calendars and information on how to schedule a hearing.
- They cannot give you advice about whether you should file a case or whether you should take any particular action in a case.
- They cannot collect a judgment for you.
- They cannot serve (deliver) your papers for you.

Civil Law Self Help Center

Lynn Etkins
800 S. 8th St.
Las Vegas, NV 89101
(702) 868-1165
www.clarkcountycourts.us/CivilSHC/index.html

The Civil Law Self Help Center opened in December 2009. The center's mission is to increase informed access to the legal system by providing education, information, legal forms, community referrals, and other support services to self-represented parties with civil matters in Clark County, Nevada, regardless of income, assets, or citizenship. The center was developed through a partnership between the courts in Clark County, Legal Aid Center of Southern Nevada, and the Clark County Neighborhood Justice Center (a free mediation service provided by Clark County). The center is operated and staffed through a contract with the Legal Aid Center of Southern Nevada.

What We Do (and Don't Do)

Among other things, the center

- Provides legal information, educational materials, and training to self-represented litigants regarding court rules, court procedure, and various civil legal topics;
- Assists with the identification and completion of legal forms;
- Refers parties to other legal and non-legal community resources;
- Conducts a weekly Ask-A-Lawyer program, at which litigants can meet with volunteer pro bono attorneys regarding landlord-tenant issues; and
- Provides forms and information via its website on such topics as mediation, small claims actions, landlord-tenant disputes, protection orders, and how to represent oneself in court, among other things.

The staff at the center is prohibited from providing legal advice. The staff cannot tell you whether or not you should sue someone, recommend any specific attorney or law firm, give you an opinion about your case or predict how a judge might rule, talk to a judge on your behalf, or tell you what words to use in your court papers or at a court hearing. The staff at the Self Help Center is also obligated to remain neutral. There is no attorney-client privilege or confidentiality of any information shared by a visitor at the center.

North Carolina's 26th Judicial District Self-Service Center

832 E. Fourth Street, Suite 3350
Charlotte, NC 28202
(704) 686-0210

<http://www.nccourts.org/county/mecklenburg/selfserve/index.html>

The Judicial District's Self-Service Center provides a continuum of services to assist pro se litigants in Mecklenburg County, North Carolina. Foremost, the Center provides forms and filing instructions on family law and other civil law topics. The Center also provides videos on family law topics to further explain the filing process, clinics that explain how to complete the forms, a website, and a list of local lawyers providing unbundled legal services to assist pro se litigants meet their legal needs. The Self-Service Center, which opened in 1999 and is the only one of its kind in North Carolina, also provides referrals to appropriate community resources and agencies, frequently asked questions, and contact numbers. It provides workspace, telephones, typewriters, and legal reference materials, free to those pursuing their legal concerns at the courthouse.

The following additional programs link the bar and courts to serve their community in Massachusetts and Alaska:

- Massachusetts (Lawyer for a Day Program): <http://www.mass.gov/courts/programs/legal-assistance/lawyer-for-day.html>
- Alaska Early Resolution Program: http://justice.uaa.alaska.edu/forum/31/1-2springsummer2014/d_erp.html

BAR ASSOCIATION PROGRAMS

Ask-A-Lawyer Forums

Jacksonville Bar Association
126 West Adams Street
Jacksonville, FL 32202
(904) 356-8371
<https://www.jaxbar.org/public-resources/pro-bono/>

Jacksonville lawyers are counseling persons one-to-one in the neighborhoods identified by city council members as being areas of high need and low to moderate income. The attorney teams counsel persons individually in 15–20 minute interviews. The attorneys are not opening cases, but instead are identifying the legal questions, providing guidance on how the person may proceed, and suggesting where the person may go to get additional assistance. Persons with issues that may require legal representation are referred to a

legal services organization or to the local lawyer referral service. The program is staffed and coordinated entirely by pro bono attorneys.

The Orange County Bar Association's Modest Means Program

PO Box 6130
Newport Beach, CA 92658
(949) 440-6747
http://www.lrisoc.org/modest_means.asp

The Orange County Bar Association's Lawyer Referral and Information Service (LRIS) screens each call to determine if the caller should be referred to an attorney. Only callers in need of legal assistance and able to pay an attorney are referred to LRIS panel members. Callers unable to afford attorneys' fees are guided toward community pro bono services or to attorneys on the national award-winning LRIS Modest Means program. Through the Modest Means program, residents of Orange County who are unable to afford legal assistance, but do not meet the eligibility requirements of local pro bono services, are referred to attorneys who agree to assist them at substantially reduced rates. The Modest Means program covers the areas of bankruptcy, consumer law, elder law, family law, housing (landlord-tenant), and immigration. There is a \$25 administrative fee, except for the area of family law. Clients must meet specific income guidelines to qualify. An LRIS representative will do a brief screening by telephone. Attorneys may require you to complete a form and attach income verification to confirm eligibility.

Coordinated Advice and Referral Program for Legal Services (CARPLS)

17 N. State Street, #1850
Chicago, IL 60602
(312) 738-9494
www.carpls.org

We are Cook County's largest provider of free legal services. Founded in 1993, CARPLS has helped more than 800,000 low- and moderate-income residents find solutions to their everyday legal matters. Our experienced, compassionate attorneys have helped clients effectively handle divorce and custody issues, landlord-tenant disputes, foreclosures, consumer debt, and much more. CARPLS operates a free telephone hot line where people talk directly to attorneys who offer legal advice and assistance, often solving problems in a single call. The first of its kind in the nation, our hot line has served as a model for legal assistance providers across the country. CARPLS offers legal advice and document preparation assistance at four court-based self-help

centers. These services are provided for people representing themselves, as we do not represent clients in court.

Mid-Shore Pro Bono Lawyer Referral Program/Legal Services Provider

216 E. Dover Street
Easton, MD 21601
(410) 690-8128
www.midshoreprobono.org

In 2005, five Mid-Shore counties, together with state pro bono legal services groups, identified a need on the Eastern Shore for an agency that could connect attorneys willing to donate their time with low-income individuals in need of civil legal representation. Mid-Shore Pro Bono was established out of that need, and became the first regional pro bono referral agency in the state of Maryland. It remains the only pro bono lawyer referral agency on the Eastern Shore.

Each Circuit Court House offers a Free Self Help (Pro Se) Family Law Assistance Clinic where individuals with a domestic law issue can obtain brief legal advice. These clinics are staffed by local attorneys who volunteer their time and expertise.

The Pro Se Project, Montgomery County, Maryland

Montgomery County Circuit Court
Family Law Self Help Center
50 Maryland Ave.
Rockville, MD 20850
www.montgomerycountymd.gov/circuitcourt/self_Representing/index.html

The Pro Se Project of Montgomery County, Maryland, is a free walk-in clinic that provides information and advice about family law matters, including divorce, custody, support, and visitation. Using family law forms developed by the state, the project helps clients determine which forms are appropriate, how to complete the forms, and how to navigate the process. Although the project helps people of all income levels, those with incomes under the project's guidelines receive limited legal advice, while those with incomes over the guidelines receive only general legal information. The project refers those who need a lawyer to local pro bono programs and the lawyer referral services. The project is staffed with two lawyers and a bilingual paralegal, located in the county court, with hours from 8:30 a.m. to 4:30 p.m., Monday through Friday.

The Women's Law Center Family Law Hotline

The Women's Law Center of Maryland, Inc.
305 West Chesapeake Avenue, Suite 201
Towson, MD 21204
(410) 321-8761
www.wlcmd.org/services/family-law/hotlines

The Women's Law Center's free hot lines answer questions about family law. Hotlines are staffed by experienced attorneys. While hot line attorneys cannot represent you in court, they will provide basic information to help you understand your rights and tell you about other community resources to help you. Hotline services are anonymous and are available to men and women.

Access to Justice Program, Chester County Bar Association

15 West Gay Street, Second Floor
West Chester, PA 19380
(610) 692-1889
www.chescobar.org

The Chester County Bar Association is the only bar association in the state with this unique, award-winning program. This program provides free legal services for the working poor who don't qualify for Legal Aid services, but do not earn enough to afford an attorney. To see if you qualify for this program, call the Legal Aid Intake Unit at (877) 429-5994 (Monday to Friday, 9 a.m. to 1 p.m.).

About the Program

The Access to Justice Program provides free legal services to Chester County residents when their income is too high to qualify for Legal Aid, their case cannot be handled by Legal Aid, or their case presents a conflict for Legal Aid. Individuals must financially qualify for services, but the guidelines are higher than the requirements for Legal Aid. If you qualify, you will be referred to a local attorney who specializes in the area of law in which you are seeking assistance. Your case will be handled free of charge.

Cases Accepted

Simple Wills, Power of Attorney, Living Wills, Bankruptcy, Landlord-Tenant, Elder Law, Custody and Visitation, No Asset Divorce, Small Estates and miscellaneous cases at the discretion of the program.

San Antonio Bar Association's Community Justice Program

Bexar County Courthouse
100 Dolorosa, Suite 500
San Antonio, TX 78205
Volunteers: (210) 227-8822
Clients: (210) 227-8828
www.cjpsa.org

The Community Justice Program (CJP) is the pro bono project of the San Antonio Bar Association and is a 501(c)(3) nonprofit organization. It was started in October 2002 and has served more than 8,000 clients. The program collaborates with numerous organizations in the San Antonio area to provide free legal services to indigent and low-income individuals who may not otherwise have access to the legal system. All services are generously provided by volunteer attorneys and staff at legal clinics around the city. The CJP is a proud recipient of numerous awards and honors, including the American Bar Association's Harrison Tweed Award.

The mission of the Community Justice Program is to support legal representation for indigent and low-income residents of San Antonio, but a closely related purpose is to provide local attorneys with the opportunity to engage in pro bono work within a comprehensive and efficient clinic setting. The participation of attorneys and volunteers helps open the doors of the courthouse to those in need. The CJP asks each volunteer to please come back each year and "Just Take One" pro bono case. With this motto and each case an attorney takes through the CJP, many more Bexar County residents have received the important legal help they needed but could not afford. We welcome individual attorneys to volunteer, and we highly encourage firms or legal organizations to "adopt" a clinic night each year and send as many attorneys as they can. All volunteer attorneys and paralegals are eligible to receive free CLE credit.

Metro Volunteer Lawyers

Denver Bar Association
1900 Grant St., Ste. 900
Denver, CO 80203
(303) 837-1313
www.metrovolunteerlawyers.org

Most of our services here are unbundled. We organize and coordinate a Family Law Court Program, as well as a Post Decree Program and a Power of Attorney Clinic. The coordinators for each have provided a short summary of each below.

Family Law Court Program

Metro Volunteer Lawyers' Family Law Court Program (FLCP) was created to address a high volume of uncomplicated, uncontested divorce or custody matters, where the other party is not represented by an attorney. FLCP clients represent themselves, appearing pro se, but are assisted through the process by Metro Volunteer Lawyers (MVL). Approximately five times a month in five different counties, clients are invited to the first stage of FLCP, where they complete all the legal documents required to initiate their family law cases. Client groups typically range from 5–20 in a given day. Clinics take place each month in Douglas, Denver, Adams, Arapahoe, and Jefferson Counties. The cases are then filed by our FLCP coordinator, who also arranges for service of process and any additional motion or filings. The last stage of FLCP includes arranging for volunteer attorneys to represent clients in a limited appearance for an uncontested permanent orders hearing on a set day each month in each of the respective counties where MVL provides service.

Post Decree Clinic

The Post Decree Clinic provides unbundled legal services to low-income clients with child custody, child support, and maintenance matters. Clients meet with a volunteer attorney who will give legal advice, assist with drafting appropriate court motions and forms, and give guidance on the next steps in their case, including preparing for any upcoming hearings. The Post Decree Clinic occurs monthly in Denver and Jefferson Counties and every two months in Arapahoe and Adams Counties. Those interested must first contact Colorado Legal Services at (303) 837-1321. Colorado Legal Services will conduct an intake and refer post decree cases to MVL for the Post Decree Clinic.

In addition, we have a Modest Means Task Force that sponsors an Unbundled Roadshow. This roadshow travels around the state presenting to local bars, judicial conferences, section meetings, the Colorado Women's Bar Association, etc. on unbundling. The task force also has submitted surveys to the Family Law Section on how many lawyers use unbundling. The task force is also piloting an ask-a-lawyer clinic at Denver DR Self-Help Center that provides consultation.

CONCLUSION

Many other firms and organizations offer unbundled services, some of which (such as the Volunteer Lawyer Network in Minneapolis) are featured elsewhere in this book (see Chapter 15). Some courts and bar associations maintain rosters of local attorneys that offer unbundled services. Over two decades ago, the Maricopa County, Arizona Superior Court, under the leadership of

Judge Rebecca Albrecht, partnered with the Maricopa Bar Association to train lawyers in unbundled services and provide the public with a list of trained attorneys and their hourly rates. In 2016, Iowa and Maryland each offered a full day's MCLE program on unbundling to train lawyers to expand legal access. It is our hope that one or more of the models described in this chapter will be an inspiration for you to incorporate unbundling in your practice and to work with courts and other local organization to make unbundled legal services a common and accessible option in your community.

For more information on how to become involved in a court or nonprofit program, a good first step is to reach out to one in your area that appeals to you. If you want more information on unbundling in practice and implementation, reach out to firms that are doing it successfully. You do not have to reinvent the wheel. Many, if not most, of these programs are replicable in your community if you have the leadership and support of your local family law bench, bar association, and other community organizations and stakeholders.

ENDNOTES

1. This listing can be found at http://www.americanbar.org/groups/delivery_legal_services/resources/programs_to_help_those_with_moderate_income.html.